THE TRAP: You receive an unexpected email that claims to be from the “Help Desk” or someone you know telling you it’s urgent, that you must click a link, log in or open a file to prevent problems with your account.

YOUR DEFENSE: Be skeptical of any email messages you aren’t expecting. Password thieves may insist that immediate action is necessary and may pretend to be a friend or some other trusted entity. Don’t let these tactics trick you into letting down your guard. It is very likely a scam.

Not sure if it’s a phish? Drop us a line! consult@berkeley.edu or 510-664-9000
More information at: http://security.berkeley.edu/phishing