If you didn’t expect it, reject it
Don’t click unexpected links

The Trap: You receive an unexpected email that claims to be from the “Help Desk” or someone you know telling you it’s urgent, that you must click a link or log in or open a file to prevent problems with your account.

Your Defense: Be skeptical of any email messages you aren’t expecting. Password thieves may insist that immediate action is necessary and may pretend to be a friend or some other trusted entity. Don’t let these tactics trick you into letting down your guard. It is very likely a scam.

Not sure if it’s a phish? Drop us a line!
consult@berkeley.edu or 510-664-9000
More information at:
http://security.berkeley.edu/phishing